Use Case Specification – Cancel Booking

Brief Description

Administrative staff accesses the system and logs in the booking, then cancels the booking. System checks if payment is placed on the booking and cancels the booking details from the system.

Actors

1. Administrative staff
2. ***Basic Flow***
   1. LOGIN BOOKING DETAILS

[Include: Login to Booking Details]

* 1. CANCEL BOOKING

Administrative staff selects to cancel the booking from the system.

* 1. CONFIRM BOOKING PAYMENT

System checks if any payment was placed on the booking.

* 1. DISPLAY CONFIRMATION OF THE CANCELATION

System displays that no payment is placed on the booking and prompts the user to confirm that booking is to be deleted from the system.

* 1. CONFIRM BOOKING CANCELATION

Administrative staff confirms the booking cancelation and system deletes the booking details. System displays the confirmation that booking has been deleted. The use case instance ends.

1. ***Alternative flows***
   1. PAYMENT EXISTING FOR THE BOOKING

At basic flow DISPLAY CONFIRMATION OF THE CANCELATION, system prompts the user that booking has payment amount inserted in the system. System requests the user to confirm that cancelation process should continue. Administrative staff confirms the process and use case resumes at basic flow CONFIRM BOOKING CANCELATION.

* 1. PAYMENT EXISTING FOR THE BOOKING, REJECTED CANCELATION

At alternative flow PAYMENT EXISTING FOR THE BOOKING, system prompts the user that booking has payment amount inserted in the system. System requests the user to confirm that cancelation process should continue. Administrative staff rejects the process and use case resumes at basic flow CANCEL BOOKING.

* 1. REJECT BOOKING CANCELATION

At basic flow CONFIRM BOOKING CANCELATION, Administrative staff rejects the booking cancelation. The use case resumes at basic flow CANCEL BOOKING.

* 1. QUIT

The system allows the Administrative staff to quit at any time during the use case. The use case ends.

* 1. SYSTEM DATA UNAVAILABLE

At any point in the use case, the system might fail to access the required information. The system displays the error message to the Administrative staff. The use case resumes at basic flow CANCEL BOOKING.

Notes

N/A.

Version history

N/A.